

ISO 9001:2008

Facilitation Training

COURSE INFORMATION

QA 02 - 1

COURSE DURATION: 3 Days

TARGET AUDIENCE:

The facilitation course provides the candidate with a more in depth level of knowledge on the requirements of the ISO 9001:2008 standard. This course is an enhancement of the Awareness Training course. Our Facilitation course is designed for employees who are responsible for developing and implementing a quality management system.

Practical application of the standard requirements provides the delegate with in-depth knowledge regarding the development, implementation and maintenance of the management system requirements.

The Facilitation course prepares the student to understand the requirements for auditing preparation as well as importance of Quality Management as a cost saving tool. How quality management contributes to the day to day business operations through the effective application and management of resources.

COURSE VENUE:

Courses are presented at the DQS Head Office in Randburg, DQS Port Elizabeth office as well as all major centres in South Africa.

ADDITIONAL INFORMATION:

The maximum number of delegates for this course is 20 with a minimum of 10

PRE-REQUISITE:

It is recommended that students have either taken the ISO 9001:2008 Awareness Training or are already knowledgeable in the ISO 9001:2008 Standard through knowledge gained by experience.



OUTCOME:

By successfully completing this course the candidate will be able to:

- Understand and apply the ISO 9001:2008 Standard as a Management tool
- Identify the requirements as set by the standard.
- Develop certain documents required by the standard.
- Develop a thorough understanding of the interaction of the various processes as determined by the standard.
- Evaluate certain system requirements through the application of standard elements.
- Understand the processes for implementing the developed processes



CONTENTS:

- Background and process flow of Quality as a management system
- What is Quality Management
- The importance of quality management
- How does Quality Management impact on business.
- ISO 9001:2008 Standard theory
- ISO 9001:2008 practical application
- Consolidation plus Examination



COURSE COMPOSITION:

Theory: 60%
Practical: 40%

PRICE:

R 5250.00 pp excl. VAT

Note:

In house course prices available on request.

